

# OPERATING INSTRUCTIONS EASYSTART CALL



TELEPHONE REMOTE CONTROL FOR  
EBERSPÄCHER PARKING HEATERS



A WORLD OF COMFORT

Eberspächer

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# 1 INTRODUCTION

## DEAR CUSTOMER,

Thank you for purchasing an EasyStart Call telephone remote control.

With this product you have a convenient and innovative option for controlling your Eberspächer parking heater.

These operating instructions supplement the explanations provided by your JE service partner who installed the heater and once again summarise the functions of the EasyStart Call.

## USE

The Eberspächer heater installed in your vehicle is controlled remotely via telephone with DTMF data transmission or via SMS in a simple and easy manner.

All mobile and landline telephones that allow multi-frequency dial tones (DTMF) or an SMS to be sent can be used as control units.

Depending on the heater connected, it is possible to choose between heating and ventilating modes.

Preselected heating mode (timer programming) is only possible via SMS.

The interior temperature can be requested and displayed by installing the temperature sensor.

## SAFETY INFORMATION



### **DANGER!**

Pacemakers and hearing aids can be affected by radio waves and their function disrupted.

➔ Get your doctor to check your pacemaker or hearing aid specialist to check your hearing aid for susceptibility to faults.

SIM card, SIM card holder and accessories are small components and could be swallowed by children – risk of death!

➔ Do not allow children access to the small components of the EasyStart Call.



### **CAUTION!**

When EasyStart Call is placed into operation, all data on the SIM card are deleted.

## GENERAL INFORMATION

- To operate the EasyStart Call a SIM card from a mobile telephone network operator is required; this is not included in the scope of supply.  
For additional information on the SIM card, please see the installation instructions.
- Before starting up the EasyStart Call, carefully read through these operating instructions and the Technical Description of your Eberspächer heater.
- Costs (telephone charges) are incurred when you make a call and send an SMS, and when you receive “heater feedback” via SMS.

# 1 INTRODUCTION

- If the EasyStart Call is called in a foreign country, additional costs are charged (roaming charges).
- If the EasyStart Call is called in the border area with a neighbouring country, roaming charges can also be incurred due to overlapping network coverage.
- Note the location of your vehicle with respect to the call setup.
- If this EasyStart Call cannot connect to a GSM network (e.g., the customer parks for a longer period of time in an underground car park) the EasyStart Call attempts to connect to the GSM network at continuously increasing intervals until a connection setup is successful.
- Recommendation: When you press the button, a connection setup is started; duration approx. 3 min.
- To prevent excessive discharge of the vehicle battery in preselected heating mode, we recommend you set the heating duration according to the trip time.  
Example:  
For a trip time of approx. 30 minutes (single distance), the heating period should be set to 30 minutes.
- The heating duration or ventilation duration in immediate operation is factory set to 30 minutes for a water heater and to continuous operation for an air heater.
- The heating duration or ventilating duration can be changed and saved. A time period from 10 to 120 minutes can be selected.
- Continuous operation is only available for air heaters in immediate operation.
- Continuous operation is not possible when the timer function is used.
- If the heater is switched on, the indicator light on the button illuminates.
- If there is a fault on the EasyStart Call or the heater and the “heater error message” function is configured, then an SMS message is sent to the control unit (mobile phone / fixed line telephone).
- After operating mode ventilation has finished, factory setting heating is re-activated.
- To request the interior temperature, the room temperature sensor must be connected.  
The room temperature sensor is included in the scope of supply.
- It is only possible to change the set temperature with an air heater.

## PLEASE NOTE!

The ventilation function is not supported for all heater designs.

Please note the Technical Description for the heater.

# 1 INTRODUCTION

## NOTES ON SMARTPHONE APPS

For even easier operation of the EasyStart Call, we offer a smartphone app. You can download this app at the iPhone App Store or via Google Play for Android smartphones (version 2.3 or new).

You can download detailed operating instructions for the new app at

[www.eberspaecher-standheizungen.com](http://www.eberspaecher-standheizungen.com)

under Download / Bedienungsanleitungen.



## 2 OPERATION

### OPERATE EASYSTART CALL VIA TONE DIALLING (DTMF)

(Landline or mobile phone)

Set your landline telephone to tone dialling (DTMF). For information on this, please refer to the operating instructions for your telephone. For mobile phones, this function is usually pre-set.

#### CALL EASYSTART CALL

- You received a phone number from your network operator when you acquired the SIM card. This is the phone number of your EasyStart Call.
- Use the landline / mobile phone to dial the phone number of your EasyStart Call.
- After the connection is established, you hear the greeting text “Eberspächer EasyStart Call, Welcome”, followed by the request “Please enter your password.” Enter the password (four digit access PIN) and then press the pound key to confirm. The password (four digit access PIN) is factory set to “1234”.

#### **Password entry (four digit access PIN) correct**

If the password (four digit access PIN) is entered correctly, the announcement “Main menu” occurs and the available commands (max. 2 repetitions) are listed or the currently activated function is stated.

#### **Password entry (four digit access PIN) incorrect**

If the password (four digit access PIN) is entered incorrectly, you hear the announcement “Incorrect input” followed by the request “Please enter your password”.

If the password (four digit access PIN) is entered incorrectly 3 times in a row, then the connection is dropped.

#### **PLEASE NOTE!**

- If the phone number which the EasyStart Call calls is authorised (the phone number cannot be suppressed, call forwarding must be deactivated), the password (four digit access PIN) 1234 no longer has to be entered.  
The EasyStart Call starts with the main menu.
- If no further entry is made within 30 seconds of the selection of a function, then the connection is terminated.
- You can end the announcements by pressing key 1, 2, 3 or 4 to change into a new function.
- All entries, e.g., password changes, temperature, heating duration, etc., can be cancelled by pressing the \*key, after which a new entry can be made.

## 2 OPERATION

### MAIN MENU

If the EasyStart Call is in the main menu, the functions and the corresponding keys are announced.

Function	Heating ON
Announcement	To heat press 1.
Action	Press the 1 key.
► Note	EasyStart Call switches to the heating submenu <a href="#">Page 9</a> .

Function	Ventilating ON
Announcement	To ventilate press 2.
Action	Press the 2 key.
► Note	EasyStart Call switches to the ventilation submenu <a href="#">Page 13</a> . Only possible for heaters with ventilation function!

Function	Change password (four digit access PIN)
Announcement	To change your password press 3.
Action	Press the 3 key.
Announcement	Please enter your new password.
Action	Enter 4 digits and confirm with the # key.
Announcement	Please enter new password again.
Action	Enter your 4 digits and confirm with the # key.
Announcement	Password saved.
► Note	If the entry is incorrect, you hear the announcement:
Announcement	Incorrect input. Please enter your new password.
Action	Enter your 4 digits and confirm the action with the # key.
Announcement	Please enter new password again.
Action	Enter your 4 digits and confirm the action with the # key.
Announcement	Password saved.

## 2 OPERATION

Function	Read out interior temperature
► Note	To request the interior temperature, the room temperature sensor must be connected.
<b>Announcement</b>	To read out the interior temperature press 4.
<b>Action</b>	Press the 4 key.
<b>Announcement</b>	The interior temperature is XX degrees.
► Note	If the EasyStart Call is set to °F (degrees Fahrenheit), you hear the following announcement if the interior temperature exceeds 120 °F:
<b>Announcement</b>	The interior temperature is higher than 120 degrees.
► Note	If desired, change the temperature unit from °F to °C via SMS; see installation instructions.

### PLEASE NOTE!

After activating the main menu function “Heating ON” or “Ventilating ON”, the corresponding submenu is active and you can call up additional functions.



## 2 OPERATION

### SUBMENU HEATING

Immediately after activating the main menu function “Heating ON” you hear one of the following announcements depending on heater type:

Air heater with heating duration limit	
Announcement	The set temperature is XX degrees. The remaining heating duration is XX minutes.
Air heater in continuous operation	
Announcement	The set temperature is XX degrees. Continuous operation is set.
Water heater	
Announcement	The remaining heating duration is XX minutes.

### ADDITIONAL FUNCTIONS ARE ANNOUNCED

Function	Heating OFF
Announcement	To end the heating press 1.
Action	Press the 1 key.
► Note	The heater is switched off. The EasyStart Call is again in the main menu, or drop connection as appropriate.

## 2 OPERATION

<b>Function</b>	<b>Change temperature setting</b> (only for air heaters)
<b>Announcement</b>	To change the set temperature press 2.
<b>Action</b>	Press the 2 key.
<b>Announcement</b>	Please enter the required temperature.
<b>Action</b>	Enter temperature values (temperature range: 8 °C – 36 °C / 46 °F – 97 °F), Confirm the action with the # key.
► <b>Note</b>	Enter single-digit temperature values, e.g., 9 = correct, 09 = incorrect. Enter double-digit temperature values, e.g., 21 = correct, 021 = incorrect. If an entry was not correct, you hear the announcement:
<b>Announcement</b>	Incorrect input. Please enter the required temperature.
<b>Action</b>	Enter temperature values (temperature range: 8 °C – 36 °C / 46 °F – 97 °F), Confirm the action with the # key.

## 2 OPERATION

Function	Change heating duration
<b>Announcement</b>	To change the heating duration press 3.
<b>Action</b>	Press the 3 key.
<b>Announcement</b>	Please enter the required heating duration.
<b>Action</b>	Enter heating duration in minutes, adjustment range 10 – 120 minutes, for continuous operation enter 999. Confirm the action with the # key.
► Note	Input two digit time entry (10-99) Input three digit time entry (100-120)
<b>Announcement</b>	Heating duration XX / XXX minutes saved or Continuous operation is set.
► Note	For water heaters, the “continuous operation” function is blocked Only a two or three-digit time entry (10 - 99 or 100 – 120) may be set for the heating duration. A one-digit (1 -9) or incorrect entry results in the following announcement:
<b>Announcement</b>	“Incorrect input. Please enter the required heating duration.”
<b>Action</b>	Enter heating duration in minutes, adjustment range 10 – 120 minutes, for continuous operation enter 999 Confirm the action with the # key.

## 2 OPERATION

Function	Query interior temperature (Heating ON is activated)
► Note	To request the interior temperature, the room temperature sensor must be connected.
<b>Announcement</b>	To read out the interior temperature press 4.
<b>Action</b>	Press the 4 key.
<b>Announcement</b>	The interior temperature is (minus) XX degrees.
► Note	If the EasyStart Call is set to °F (degrees Fahrenheit), you hear the following announcement if the interior temperature exceeds 120 °F:
<b>Announcement</b>	The interior temperature is higher than 120 degrees.
► Note	If desired, change the temperature unit from °F to °C via SMS; see installation instructions.

## 2 OPERATION

### SUBMENU VENTILATING

Immediately after activating the main menu function “Ventilating ON” you hear one of the following announcements depending on heater type:

Air heater with ventilation duration limit or water heater	
<b>Announcement</b>	Ventilating ON The remaining ventilating duration is XX minutes.
Air heater in continuous operation	
<b>Announcement</b>	Ventilating ON Continuous operation is set.

### ADDITIONAL FUNCTIONS ARE ANNOUNCED

Ventilating OFF	
<b>Function</b>	<b>Ventilating OFF</b>
<b>Announcement</b>	To end the ventilating press 1.
<b>Action</b>	Press the 1 key.
► Note	The heater is switched off. The EasyStart Call is again in the main menu.
Change ventilating duration	
<b>Function</b>	<b>Change ventilating duration</b>
<b>Announcement</b>	To change the ventilating duration press 3.
<b>Action</b>	Press the 3 key.
<b>Announcement</b>	Please enter the ventilating duration.
<b>Action</b>	Enter ventilating duration in minutes (adjustment range 10 – 120 minutes), for continuous ventilating enter 999. Confirm the action with the # key.
► Note	Input two digit time entry (10-99) Input three digit time entry (100-120)
<b>Announcement</b>	Ventilating duration XX / XXX minutes saved or Continuous operation is set.

## 2 OPERATION

Function	Change ventilating duration
► Note	<p>Only a two or three-digit time entry (10 - 99 or 100 – 120) may be set for the ventilation duration.</p> <p>A one-digit (1 -9) or incorrect entry results in the following announcement:</p>
<b>Announcement</b>	Incorrect input. Please enter the ventilating duration.
<b>Action</b>	<p>Enter ventilating duration in minutes, adjustment range 10 – 120 minutes, for continuous ventilating enter 999.</p> <p>Confirm the action with the # key.</p>
Function	Query interior temperature (Ventilation ON is activated)
► Note	To request the interior temperature, the room temperature sensor must be connected.
<b>Announcement</b>	To read out the interior temperature press 4.
<b>Action</b>	Press the 4 key.
<b>Announcement</b>	The interior temperature is (minus) XX degrees.
► Note	<p>If the EasyStart Call is set to °F (degrees Fahrenheit), you hear the following announcement if the interior temperature exceeds 120 °F:</p>
<b>Announcement</b>	The interior temperature is higher than 120 degrees.
► Note	If desired, change the temperature unit from °F to °C via SMS; see installation instructions.

## 2 OPERATION

### OPERATE EASYSTART CALL VIA SMS

(Landline or mobile phone)

#### SELECT FUNCTION AND SEND VIA SMS

- You received a phone number for the EasyStart Call from your network operator when you acquired the SIM card.
- With an SMS you can
  - turn the heater ON and OFF,
  - save 3 preselected times,
  - preselect the heating mode within 7 days,
  - confirm the input command with SMS feedback (for settings see installation instructions).
- Select the desired function from the ones listed (see [from page 16](#)) and send the appropriate input command via SMS to the EasyStart Call.  
If “Heater Feedback” was activated in the default settings for the customer, the EasyStart Call sends a text message back as confirmation.
- If a text message command contains a status request (e.g. heater?), a text message is also sent back (even if the “Heater Feedback” function is deactivated).

- EasyStart Call error messages are only sent if the “Heater Error Message” function is activated; on switching on via the voice menu or buttons they are sent to the authorised phone number, and on switching on via text message they are sent back to the sender’s phone number.
- The “Heater Feedback” and “Heater Error Message” functions are deactivated in the factory settings.

#### PLEASE NOTE!

- Both upper and lower case letters are accepted.
- You must always leave an empty space between the password (four digit access PIN) and the input command. In the following overview, a space is denoted by \_.
- If the phone number which the EasyStart Call calls is authorised (for authorisation see installation instructions), the password (four digit access PIN) does not need to precede the input command.
- A space must be entered between the input commands to separate them.
- The day of the week and the time must be reset after every interruption of the power supply.
- You must manually change the time from summer time to winter time and vice versa

## 2 OPERATION

### OVERVIEW OF THE FUNCTIONS

<b>Function</b> SMS command ( _ = symbol for space) Note / <a href="#">Input options</a>	Heater feedback
<b>Change password (four digit access PIN)</b> pin:1234_config:set,pin:* * Entry of new 4-digit access PIN, permitted range of <a href="#">0000</a> – <a href="#">9999</a> .	e.g. PIN:9876
<b>Display current phone number</b> pin:1234_mainphone?	MainPhone:ok,number:current phone number
<b>Authorise the phone number for operating the EasyStart Call</b> pin:1234_mainphone:set,number:* * Entry of the current phone number is accepted with the + symbol or 00 in the country code (e.g., Germany +49 or 0049). Enter max. <a href="#">24 characters</a> for a phone number.	MainPhone:ok,number:authorised phone number
<b>Accept phone number of SMS sender as authorised phone number</b> pin:1234_mainphone:set,number:mine The current phone number is displayed with the + symbol or 00 in the country code (e.g., Germany +49 or 0049).	MainPhone:ok,number:authorised phone number
<b>Heating ON</b> pin:1234_heater:on The previous entries for duration (run) and temperature (sp) remain valid.	e.g. Heater:on,mode:heater,run:45, SP:24 (for air heaters only)



## 2 OPERATION

<b>Function</b> SMS command ( _ = symbol for space) Note / <a href="#">Input options</a>	Heater feedback
<b>Ventilating ON</b> pin:1234_heater:on,mode:fan  The last entry for duration (run) remains valid.	e.g. Heater:on,mode:fan,run:45,
<b>Heater ON – with entries for duration and temperature</b> pin:1234_heater:on,run:*,sp:** * Entry of duration You can enter a value between <a href="#">10</a> and <a href="#">120</a> minutes or <a href="#">perm</a> for continuous operation. Continuous operation is only possible for air heaters. ** Entry of temperature value (only for air heaters) Temperature range <a href="#">8</a> °C – <a href="#">36</a> °C / <a href="#">46</a> °F – <a href="#">97</a> °F. Enter single-digit temperature values, e.g., 9 = correct, 09 = incorrect. Enter double-digit temperature values, e.g., 21 = correct, 021 = incorrect.	e.g. Heater:on,mode:heater,run:45, SP:24 (for air heaters only)
<b>Example</b> Entry for heating, continuous operation and temperature for an air heater: pin:1234_heater:on,run: <a href="#">perm</a> ,sp: <a href="#">24</a> Entry for heating and duration for a water heater: pin:1234_heater:on,run: <a href="#">30</a>	Heater:on,mode:heater,run:perm,SP:24  Heater:on,mode:heater,run:30

## 2 OPERATION

<b>Function</b> SMS command ( _ = symbol for space) Note / <a href="#">Input options</a>	Heater feedback
<b>Heating / ventilating OFF</b> pin:1234_heater:off	Heater:off
<b>Heater status readout</b> pin:1234_heater? <ul style="list-style-type: none"> <li>For notes on “heater error messages” ErD, ErH and ErC, <a href="#">see page 27</a>.</li> <li>The “Heater Error Message” function must be activated; see installation instructions.</li> </ul>	e.g. Heater:on or off,mode:heater or fan,run:45,SP:24 (for air heaters only) Possible heater error messages: – no communication ErD:HeaterCom:lost,Heater:off – heater error ErH:HeaterError – error with EasyStart Call e.g. ErC:Temp:missing

### NOTES ON TIMER PROGRAMMING

When programming a timer, you must note the operating modes of the EasyStart Call and, if applicable, the day range.

#### Departure time mode (factory setting):

In departure time mode (end), if the timer is activated, the heater is switched off when the set time is reached.

#### Start time mode:

In start time mode (start), if the timer is activated, the heater is switched on when the set time is reached.

## 2 OPERATION

### Day of the week entry

Days of the week can be programmed individually or as a day range. You can select from the following day ranges: MO-FR / SA-SU / MO-SU

If a timer is activated with a programmed day range, all days of the week are always processed in succession.

Example:

If, during the programmed day range MO - FR, the timer is activated on Wednesday outside the programmed time, the heater heats or ventilates on Thursday and Friday with the specified settings.

The heater is not operated on Saturday and Sunday. From Monday of the following week, operation continues with the set specifications for the programmed day range.



### CAUTION!

If you program a weekday range make sure that during this time period the vehicle is not parked in an area where heating is not allowed, e.g., in a garage or at a petrol station.

Note and follow the additional safety notes in the Technical Description of the heater.

### NOTES ON TIMER ACTIVATION

If the timer is activated, the heater is switched on under the following conditions:

#### In departure time mode (factory setting):

- Current day and pre-selection day are identical
- Current time is within the time span (time span = departure time minus duration)

When the departure time is reached, the heater is switched off.

Example:

Current day / Pre-selection day: TH

Current time: 6.45 PM

Departure time: 7.00 PM

Duration: 30 Minutes

Time span: 6.30 PM to 7.00 PM

The current time is within the time span; the heater is switched on and heats for 15 min. (6.45 PM to 7.00 PM).

#### In start time mode:

- Current day and pre-selection day are identical
- Current time is within the time span (time span = start time plus 5 minutes)

Example:

Current day / Pre-selection day: MO

Current time: 3.03 PM

Start time: 3.00 PM

Duration: e.g., 30 minutes

Time span: 3.00 PM to 3.05 PM

The current time is within the time span; the heater is switched on; duration, e.g., 30 minutes.



## 2 OPERATION

<p><b>Function</b></p> <p>SMS command ( _ = symbol for space)</p> <p>Note / <a href="#">Input options</a></p>	<p>Heater feedback</p>
<p><b>Entry example 1 on timer programming</b></p> <p>pin:1234_t1:on, time:TU.06.30</p> <p>Entry:</p> <p>pin:1234_      for password and space</p> <p>t1:              for timer 1</p> <p>on,              to activate heater                     (operating mode heat)</p> <p>time:TU.06.30   Departure time Tuesday, 6:30 a.m.</p> <p>The previous entries for duration (run) and temperature (sp) remain valid.</p>	<p>e.g.</p> <p>T1:on,time:TU.06.30,mode:heater, run:45,SP:24 (for air heaters only)</p>
<p><b>Entry example 2 on timer programming</b></p> <p>pin:1234_t2:on,time:MO-FR.16.30,mode:fan, run:40</p> <p>Entry:</p> <p>pin:1234_      for password and space</p> <p>t2:              for timer 2</p> <p>on,              to activate heater</p> <p>time:MO-FR.16.30</p> <p>                    <b>Start time</b> Monday-Friday,    16:30 p.m.</p> <p>mode:fan        for operating mode ventilation</p> <p>run:40            for ventilating duration                                  40 minutes</p> <p>The start time for the heater is factory set to departure time (end). The <b>start time</b> (start) must be configured; see installation instructions.</p>	<p>e.g.</p> <p>T2:on,time:MO-FR.16.30,mode:fan, run:40</p>

## 2 OPERATION

<b>Function</b> SMS command ( _ = symbol for space) Note / <a href="#">Input options</a>	Heater feedback
<b>Entry example 3 on timer programming</b> pin:1234_t3:on,time:WE05:50  Entry: pin:1234_      for password and space t3:              for timer 3 on,              to activate heater (operating mode heat) time:WE.05.50 Departure time Wednesday, 5:50 a.m.  The previous entries for duration (run) and temperature (sp) remain valid.	e.g. T3:on,time:WE.05.50,mode:heater, run:45,SP:24 (for air heaters only)
<b>Activate timer</b> pin:1234_t*:on * Entry <a href="#">1</a> <a href="#">2</a> <a href="#">3</a> for timer 1, 2 or 3  Activation can only be carried out for the selected timer.  <ul style="list-style-type: none"> <li>For note on the heater error message ErR, <a href="#">see page 27</a>.</li> <li>The “Heater Error Message” function must be activated; see installation instructions.</li> </ul>	T e.g.2:on,time:FR.16.30,mode:fan,run:40, SP:24(for air heaters only)  Heater error message, e.g. – time not valid ErR:DeviceTime:time_not_set, T2:off
<b>Deactivate timer</b> pin:1234_t*:off * Entry <a href="#">1</a> <a href="#">2</a> <a href="#">3</a> for timer 1, 2 or 3  Deactivation can only be carried out for the selected timer.	e.g. T2:off

## 2 OPERATION

<b>Function</b> SMS command ( _ = symbol for space) Note / <a href="#">Input options</a>	Heater feedback
<b>Query status timer 1, 2 or 3</b> pin:1234_t*? * Entry <a href="#">1</a> <a href="#">2</a> <a href="#">3</a> for timer 1, 2 or 3	– if timer programmed, e.g. T1:on,time:TU.06.30,mode:heater,run:45, SP:24 (for air heaters only) – if timer deactivated, e.g. T2:off
<b>Read out statuses of all timers</b> pin:1234_tall?	e.g. T1:on or off, time:WE.05.50, mode:heater or fan, run:45, SP:24 (for air heaters only), T2:on or off, ... (Options as for timer 1) T3:on or off, ... (Options as for timer 1)
<b>Query interior temperature</b> pin:1234_temp?  To request the interior temperature, the room temperature sensor must be connected. <ul style="list-style-type: none"> <li>▪ For note on heater error message ErC, <a href="#">see page 27</a>.</li> <li>▪ The “Heater Error Message” function must be activated; see installation instructions.</li> </ul>	e.g. Temp:ok,value:28,  Heater error message – no temperature sensor is connected ErC:Temp:missing

## 2 OPERATION

### PRE-ADJUSTMENTS BY THE CUSTOMER

The EasyStart Call can determine the current time automatically if the provider supports this function.

Check in advance if your provider supports “automatic time” by sending an SMS to the EasyStart Call.

If the “automatic time” function is not supported by your provider, the time and day of the week must be set manually.

Function	
SMS command ( _ = symbol for space) Note / <a href="#">Input options</a>	Heater feedback
<b>Retrieve automatic time</b> pin:1234_devicetime? <ul style="list-style-type: none"> <li>For note on the heater error message ErC, <a href="#">see page 27</a>.</li> <li>The “Heater Error Message” function must be activated; see installation instructions.</li> </ul>	e.g. DeviceTime:ok,time:TU.14.20 Heater error message – “Automatic time” not supported by provider ErC:DeviceTime:time_not_set



## 2 OPERATION

<b>Function</b> SMS command ( _ = symbol for space) Note / <a href="#">Input options</a>	Heater feedback
<b>Manually set the day of the week and the time</b> pin:1234_devicetime:set,time:* * Entry e.g. <a href="#">FR.06.30</a> for Friday, 6.30 a.m. Day of the week entry: <a href="#">MO</a> <a href="#">TU</a> <a href="#">WE</a> <a href="#">TH</a> <a href="#">FR</a> <a href="#">SA</a> <a href="#">SU</a> Time entry: Single-digit hours and minutes: <a href="#">1-9</a> or <a href="#">01-09</a> To check, you should read out the time and day of the week again since the duration of an SMS (sending of the input command and receipt of the feedback) can lead to a deviation in the time setting. You can compensate for this with an adjusted entry.	DeviceTime:ok,time:e.g.FR.06.30
<b>Query time</b> pin:1234_DeviceTime? <ul style="list-style-type: none"> <li>▪ For note on heater error message ErC, <a href="#">see page 27.</a></li> <li>▪ The “Heater Error Message” function must be activated; see installation instructions.</li> </ul>	<ul style="list-style-type: none"> <li>– if time set, e.g. DeviceTime:ok,time:FR.06.30</li> <li>Heater error message</li> <li>– if time not set ErC:DeviceTime:time_not_set</li> </ul>

## 2 OPERATION

### CONTROL USING THE BUTTON

The EasyStart Call scope of supply includes a button with an indicator light.

This button must be installed since it is necessary for operating the heater.

The integrated indicator light displays the current operating status.

The button can be used to manually switch the heater on and off.

The previous entries for duration and temperature are valid.

In addition, you can press the button and call the EasyStart Call to reset the password (four digit access PIN).

To do so, hold the button down when you are requested to enter the password and simultaneously enter the four digit access PIN 1234 (factory setting). The EasyStart Call then switches to the main menu.

If the heater is running when you press the button (indicator light on), the heating is switched off.

### 3 DISPLAYS AND MALFUNCTIONS

#### NOTE ON HEATER ERROR FEEDBACKS ERD, ERH, ERC AND ERR

The heater error feedbacks ErD, ErH, ErC and ErR only occur if «ErrorFeedback:on» is configured.

When you activate the button while using tone dialling (DTMF), the “heater error message” is sent to the authorised phone number (the authorised phone number must be configured) or

when an SMS command is sent, the “heater error message” is sent to the last phone number dialled.

#### FAULTS

The EasyStart Call has been developed to the latest state-of-the-art standards and operates very reliably.

Displays and malfunctions are usually caused by the SIM card, the network operator, poor reception (low network coverage) or incorrect use. See the following table for solutions to these problems.

#### PLEASE NOTE!

If you experience problems with SIM cards of the latest development generation, please contact your network operator.

Malfunction	Cause of error
	▪ Remedial action
EasyStart Call does not react to calls.	<p>No network.</p> <p>SIM card has expired or has been deactivated by the network operator.</p> <p>SIM card not yet activated (for activation, see installation instructions).</p> <ul style="list-style-type: none"> <li>▪ Insert the SIM card into the mobile phone and check it</li> <li>▪ Contact network operator or top up prepaid card.</li> <li>▪ Start heater via button, wait approx. 3 min. and then call the EasyStart Call again.</li> </ul>

### 3 DISPLAYS AND MALFUNCTIONS

Malfunction	Cause of error ▪ Remedial action
EasyStart Call does not react to SMS.	<p>No network.</p> <p>SIM card has expired or has been deactivated by network operator.</p> <p>SIM card not yet activated (for activation, see installation instructions).</p> <ul style="list-style-type: none"> <li>▪ Call EasyStart Call; if no connection               <ul style="list-style-type: none"> <li>– insert the SIM card into the mobile phone and check it.</li> <li>– charge the pre-paid card.</li> <li>– contact the network operator.</li> </ul> </li> </ul>
EasyStart Call does not react to SMS.	<ul style="list-style-type: none"> <li>▪ Call the EasyStart Call; the connection is made               <ul style="list-style-type: none"> <li>– SMS syntax correct?</li> <li>– Password (four digit access PIN) correct?</li> <li>– Duration exceeded with SMS (provider-dependent)?</li> <li>– Activate “heater error message” and run the check again.</li> </ul> </li> </ul>
Heater does not work although header feedback was received.	<ul style="list-style-type: none"> <li>▪ Query the status of the heater. pin:1234_heater?</li> </ul>
Vehicle fan is not activated by the heater.	<p>EasyStart Call is configured for auxiliary heating operation.</p> <ul style="list-style-type: none"> <li>▪ Reset EasyStart Call to factory settings.</li> </ul>

### 3 DISPLAYS AND MALFUNCTIONS

<b>Malfunction</b> <b>Heater error feedback</b>	<b>Cause of error</b> <b>▪ Remedial action</b>
Fault in data communication between EasyStart Call and heater. ErD:HeaterCom:lost,Heater:off ErD:HeaterCom:lost	Auxiliary heater configured as parking heater. ▪ Try to start again. ▪ Check installation and configuration. ▪ Contact your JE service partner.
ErD:HeaterCom:no_heater_found	Heater was not recognised during initial operation (Heater cannot be switched on): ▪ Try starting again. ▪ Remove and then re-insert the fuse. ▪ Run through initial operation again. ▪ Contact your JE service partner
ErL:DatCom:lost	Error in the wiring. ▪ Contact your JE service partner
ErH:Heater:mode_not_supported	Incorrect entry. ▪ The requested function is not supported by the heater. ▪ Repeat entry.
Fault heater. ErH:Heater>Error	Fault on the heater. ▪ Try to start again. ▪ Contact your JE service partner.
No temperature display. ErC:Temp:missing	Temperature sensor not installed.
No temperature display although temperature sensor installed. ErC:Temp:short_circuit	Temperature sensor defective. ▪ Contact your JE service partner.
Time and day of week in the EasyStart Call are invalid. ErC:DeviceTime:time_not_set	The provider does not support the function "Automatic time". ▪ Manually set the day of the week and the time.

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